

## Krista Mutual Water Co

Dear shareholders,

### RATE INCREASE FOR 2027

Krista's board of directors have thoroughly gone over our budget for 2027. The new rate will be **\$63.70 for the base rate** and **4.9 cents/CF** of water used. Our new rates & budget are located on the website.

**STATE MANDATE: Hazard Assessment** – In August a brochure and hazard assessment were sent to be filled out and returned to the office. We need every home to fill this out.

Why are you receiving this letter?

It is part of the state mandated Cross-Connection Control Policy Handbook that was updated July 2024.

In compliance with the Handbook, Krista Mutual Water Company (KMWC) has updated our cross-connection control program and policy. The purpose of a cross-connection control program is to prevent any occurrence of backflow into our distribution system to protect our customers from contamination or pollution from any on-site hazards. To evaluate potential for backflows into our system, KMWC is conducting an initial hazard assessment of all customers. Each hazard assessment will identify the degree, if any, hazard to KMWC's distribution system. Please complete the provided Cross-Connection Control Hazard Assessment Form and return it to KMWC. Upon receiving the completed form, KMWC can determine the degree of hazard associated with your property and whether a backflow prevention assembly is required. A site survey, by our Cross-Connection Control Specialist, may be necessary if no response or after the completion of our Cross-Connection Control Hazard Assessment Form. Refusal to comply can result in water service termination.

### WINTERIZE

Once again, it is time to protect your home's pipelines from the possibility of freezing.

There is a \$65.00 charge for the water company to come out and shut off your home for repairs and burst pipes.

Begin by insulating all pipes and fittings wherever they may be exposed to cold. This should include under the house in the "build-up" areas.

Also, consider insulating the service line to a point below its entry into the earth. We have experienced frozen pipelines buried as deep as three feet. (This was an extreme case because it was in a shady spot at a high elevation, but it can happen.)

"Heat tapes" – (available locally) do a fine job of preventing freezing problems. Most come equipped with thermostats and indicators to show they are operating. Electrical consumption is minimal and reliability good. They have been used in the past and work well.

"Shut Off Valves" - all homes built in Los Padres service area are required to have pressure regulators and shut off valves installed for their own use on their property. Please mark your shut off valves. The valve at the street is the Water Company valve.

If the water company is called out to shut off your home for repairs or burst pipes there is a \$65.00 charge. After Hours or on weekends it is \$150.00

As always you are invited to our board meetings which are held via zoom or at our office on the last Monday of the month at 10:00am.

Thank you

Board of Directors

The agenda can be found on our website with the zoom info at <https://kristamutualwater.com/>.